

## **FY 22 Annual Report of D14 C.I.S.M.**

The D14 CISM has been in a transition period since its adoption by D14. The Concord/Carlisle team was well established with several experience members and had standards due to the I.C.I.S.F. standards and the Massachusetts fire based critical incident management standards.

On an administrative level, much of the year was spent by Chief Young and Chief Flannery transitioning the existing team S.O.G.'s to follow the district 14 model more closely. We have also been trying to modernize the team with Hybrid zoom meetings and exploring the use of Iamresponding for team notifications. Historically, the team used a telephone tree and the Carlisle dispatch. We are just now starting to experiment with iamresponding and testing whether it would be better to notify the team leaders or the entire team. We hope to button this up by the end of the calendar year. The goal is to get word out to the right people more quickly and get interventions occurring faster.

The team currently has 24 members, 13 of which are actively employed in a District department or retired from one. The make of the team is as follows:

-12 Fire/EMS -1 Paramedic -3 Mental Health -1 Chaplain -1 Emergency Nurse (RN) -6 Police Officers

We hope to grow this team as availability of members is hit or miss. We have a goal to also grow the team with more diversity. We are diverse as far as first responders go with police and fire both well represented. It would be great to increase the team in race and sexual diversity. Peer to peer assistance would mean a lot more if it was coming from someone who has experienced what are firefighters may be going through. We are most excited about the addition of one social worker from Acton Police who will be more readily available as a municipal employee for debriefings. We hope to add a second as the trend of adding social workers to police departments has increased, it could really benefit the mental health of our own first responders.

We continue to meet monthly in hybrid fashion to help with those members who are on duty or may face challenges with family/travel.

Team activity for the year July 2021 – June 2020 is as follows:

- 1 Debriefings
- 14 Defusings
- 0 Crisis Management Briefing (CMB)
- 1 Orientation Session
- 9 Mutual Aid Requests
- 10 Peer Support Services (one-on-one)
- 5 Consults
- 4 Referrals
- 44 Total

Respectfully Submitted,

Brian Young  
Lincoln Fire Chief