

HR LF	HR HF	<p style="text-align: center;"><b>Massachusetts</b> <b>Fire District - 14</b></p> <p style="text-align: center;"><b>Technical Rescue Team Dispatch Procedures</b> <b>TRT 3100-18-004</b></p>	<p style="text-align: center;">Effective Date 10/17/2019</p>
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**I) PURPOSE/SCOPE/APPLICATION**

- A) Purpose of this SOG is to establish dispatch procedures for the control point for District 14 Technical Rescue activation.
- B) This SOG will identify Control Point Procedures, Response Levels, and Apparatus to responded.
- C) This Standard Operating Guideline shall apply to all team members and the District 14 Control Point.

**II) REFERENCE DOCUMENTS**

- A) N/A

**III) DEFINITIONS**

- A) Control Point – The central dispatch point for District 14.
- B) Communications Device – Any electronic device that can be utilized to receive a text notification of emergency deployment and location of an emergency incident by team members. Team members shall supply their own electronic devices.

**IV) SPECIALIZED ROLES AND RESPONSIBILITIES**

- A) All members shall be responsible for enforcing this SOG.

**V) SAFETY**

- A) N/A

**VI) ENFORCEMENT**

- A) Failure to understand this Standard Operating Guideline may result in disciplinary action.

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- B) Any deviation from this Standard Operating Guideline may require a written report to the Chief overseeing the team and/or the District 14 Chair.
- C) This policy is for internal use only and does not enlarge an employee’s civil liability in any way. The policy should not be construed as creating a higher duty of care, in an evidentiary sense, with respect to third party civil claims against employees. A violation of this policy, if proven, can only form the basis of a complaint by this department for non-judicial administrative action in accordance with the laws governing employee discipline.

**VII) STANDARD OPERATING GUIDELINE**

A) Control Point Procedures

- 1) Upon receipt of a Technical Rescue incident, District 14 shall page out the appropriate response based on the following information:
  - (a) The response shall be based on the operation capability of the requesting department. They may need an Advisory response for an ongoing emergency incident or request an Advisory response for a non-emergency incident. A non-emergency response may be to advise for a potential technical rescue response, may assist with planning a technical rescue response, offer recommendations on full or partial team response, or assist with developing a site safety plan for an Incident Commander.
  - (b) Based on information received by the requesting community, the Control Point will page out the appropriate staff for either an Advisory Team Response, Single Squad Response or full Team Response.
    - (1) Advisory Response: At least 1 Operational Chief and 1 or both Team Leaders.

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- (2) Tech Level 1 Response: 1 or more Operational Chief(s), 2 Team Leaders, and the squad on call shall be paged out. The Squad Leader shall determine if his total members are trained to the requested technician level response and their availability. The Operational Chief(s) and/or Squad Leader(s) may request additional members and resources if the incident requires it.
- (3) Tech Level 2 Response: All available Operation Chiefs and all team members.

**B) Staging Area**

- 1) The Control Point will ask the requesting department for a staging area location that is large enough to stage the Technical Rescue Team and their equipment required for the incident.
- 2) The Control Point will page out the incident location, local Incident Commander, staging area address, technical rescue discipline being requested, Response Level Being Requested, and proper vehicles/equipment that will be needed for the incident.
  - (a) Confined Space: Hopkinton Rescue 1, Ashland Trailer, Car 14
  - (b) Rope Rescue: Hopkinton Rescue 1, Natick Rescue 1, Car 14
  - (c) Trench Rescue: Hopkinton Rescue 1, Natick Rescue 1, Framingham Trailer, Ashland Trailer, Milford Trailer, Hudson Trailer, Car 14
  - (d) Structural Collapse: Hopkinton Rescue 1, Natick Rescue 1, Framingham Trailer, Ashland Trailer, Hudson Trailer, Marlborough Trailer, Milford Trailer, Car 14
  - (e) Large Area Search: Hopkinton Rescue 1, Natick Rescue 1, Car 14

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(f) Tower Rescue: Hopkinton Rescue 1, Natick Rescue 1, Car 14

(g) Large Animal Rescue: Hopkinton Rescue 1, Natick Rescue 1

**C) Squad Response Per Type of Call**

- 1) Confined Space: 2 squads (minimum 12 technician trained members)
- 2) Rope Rescue: Low angle rescue (1 squad) High angle rescue (2 squads)
- 3) Trench Rescue: 2 squads to access, may require full team response
- 4) Structural Collapse: Full team response
- 5) Large Area Search: Full team response
- 6) Tower Rescue: 1 squad
- 7) Large Animal Rescue: 1 squad

**D) Initial Response Squad By Month**

- 1) Squad 1 – January, May, September
- 2) Squad 2 – February, June, October
- 3) Squad 3 – March, July, November
- 4) Squad 4 – April, August, December
- 5) Notify Incident Command to have an ALS ambulance on scene just for team personnel.
- 6) Control Point will notify all cities/towns of the technical rescue incident and the city/town where the incident is located via district radio.
- 7) Send information reported by the dispatch center (i.e., type of incident, number and type of victims, command post location, etc.).

**VIII) RECORDS, REPORTS, CHARTS, FORMS**

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A) N/A

Sog Review Dates: